

FISHER Guide

for

Area Directors and Zone Directors

FISHER Guide for Area Directors and Zone Directors

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Dear Area Directors and Zone Directors,

This FISHER Guide is a collection of helps taken from the CBS Answers support site that were specifically selected to help you as you shepherd your classes and leaders. We appreciate the work that you do, and we want your experience with FISHER to be as successful as possible.

You will note below that we have placed additional helps, including video tutorials, on the CBS Answers website. We hope you will have a chance to take advantage of them. You may also wish to point the leaders you shepherd to the site if they are struggling with a particular task in FISHER. Your support, and your feedback are critically important. FISHER is an ongoing project, and it can only get better if we hear from you.

Thank you, again, for your leadership. We're all in this together, and all of us want to see "Transformed Lives through the Word of God!"

The CBS FISHER Team

Support for FISHER is close by:

- *On the web* take a look at http://answers.communitybiblestudy.org where you will find frequently asked questions and training videos.
- *Email* just send your inquiry to <u>answers@communitybiblestudy.org</u>
- Phone Give us a call at 1-800-826-4181 from 8:00 AM to 4:00 PM MountainTime.
- For Class Members There is a class member video tutorial and FAQ at http://www.communitybiblestudy.org/fisher-member. A downloadable flyer is available there as well.

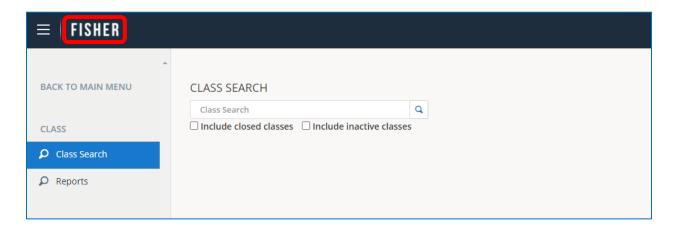
Note: When navigating within Fisher DO NOT use the back button in your web browser. Be sure to use navigation buttons available within Fisher.



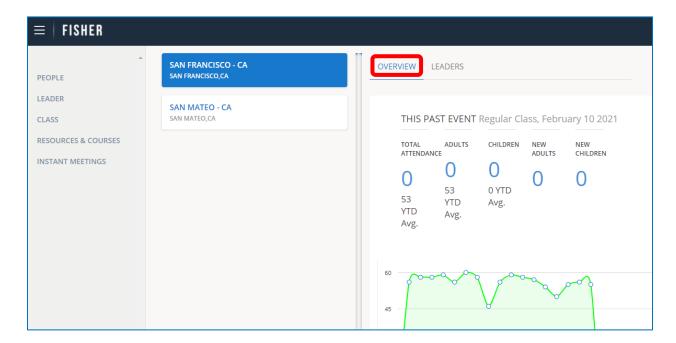
Attendance

Instructions for viewing the Attendance Overview and Reports for your classes.

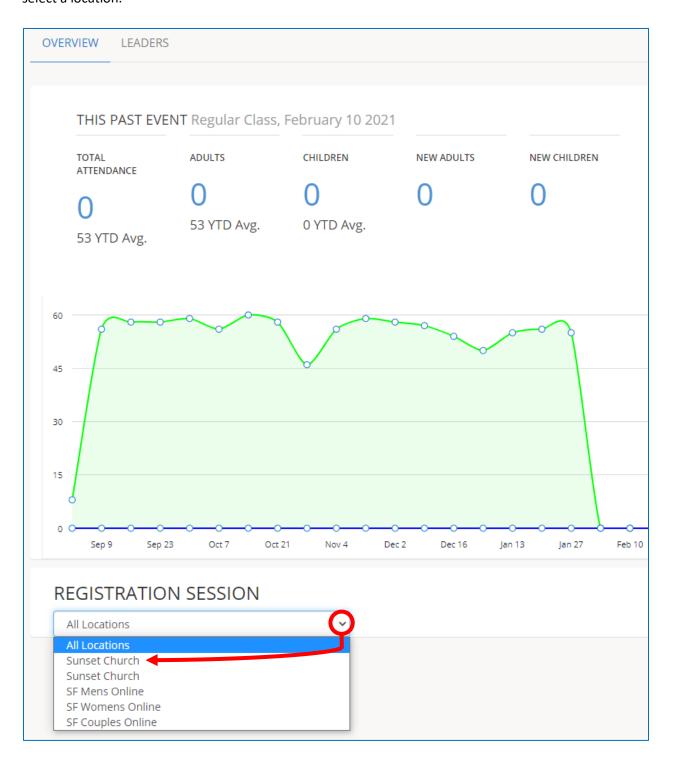
1.) When you first log in to Fisher and select your role, you will see the Attendance page for your classes. To get back to this page, click **FISHER**.



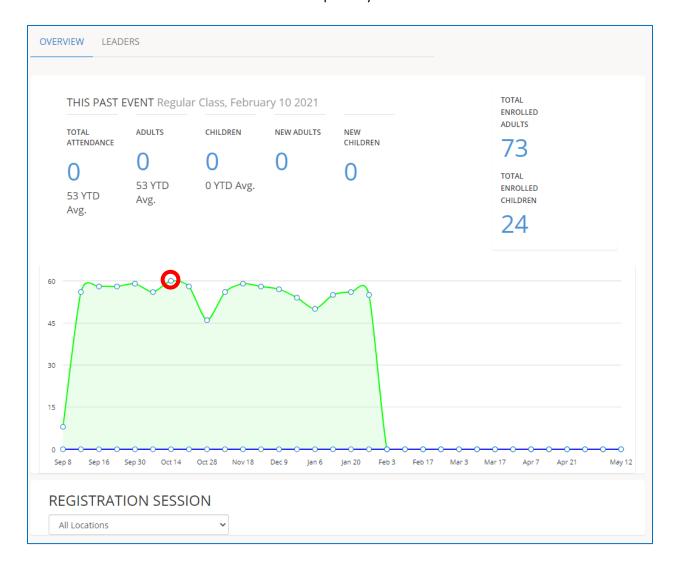
2.) You should see an overview of a class' attendance. If not, click **Overview**.



3.) To view attendance for a *single location* in the class, click the Registration Session drop-down and select a location.



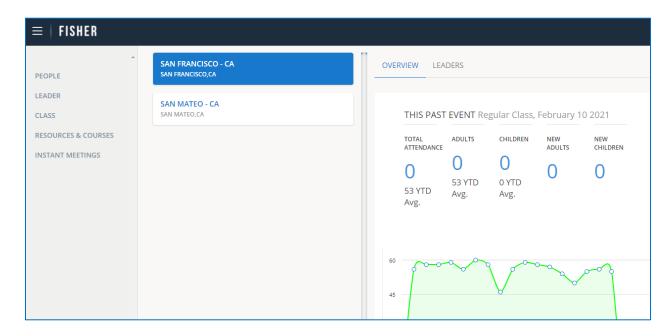
4.) You will see an overview of the chosen class' attendance. Hover over a *data point* to see details for that week. Adult and children's totals are listed separately.



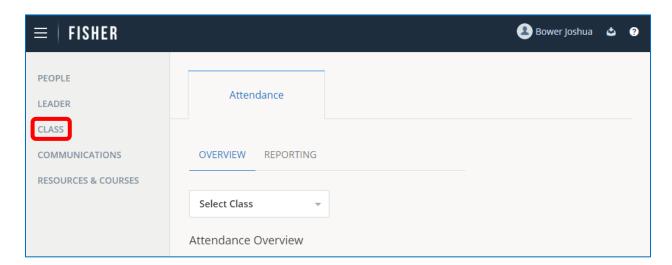
Attendance Totals

Instructions for viewing attendance totals for your classes.

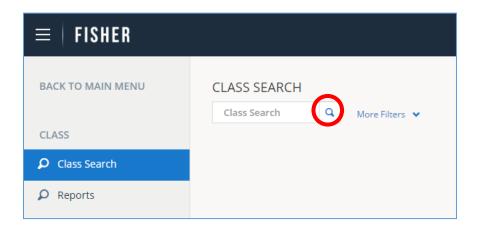
1.) When you first log in to Fisher and select your role, you will see the Attendance page for your classes.



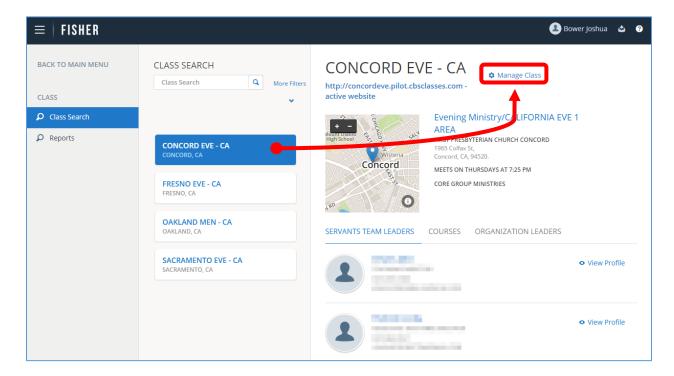
2.) To view or download a detailed report of a class' attendance and to calculate totals, click Class.



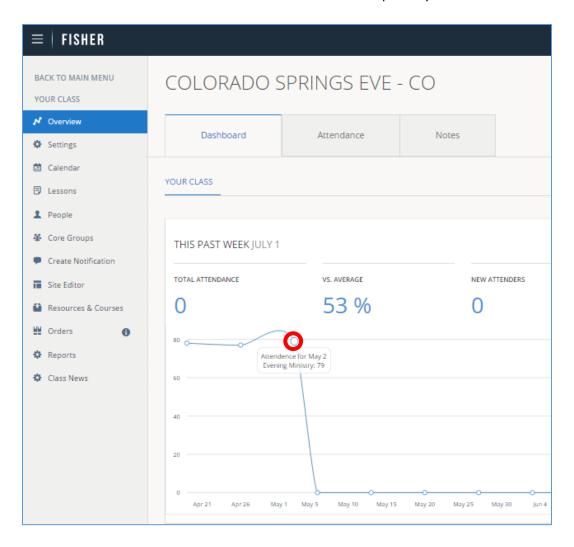
3.) Click on the Magnifying Glass icon to list all of your classes.



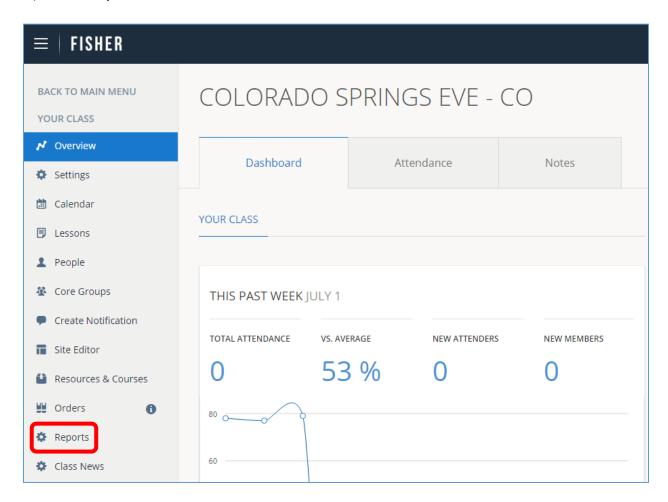
4.) Click a class to select, then click on Manage Class.



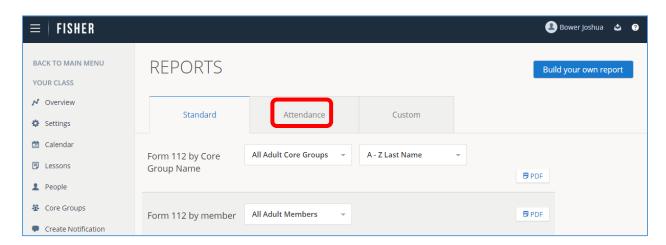
5.) Here you will see an Overview of the class' current recent attendance. Hover over a *data point* to see details for that week. Adult and children's totals are listed separately.



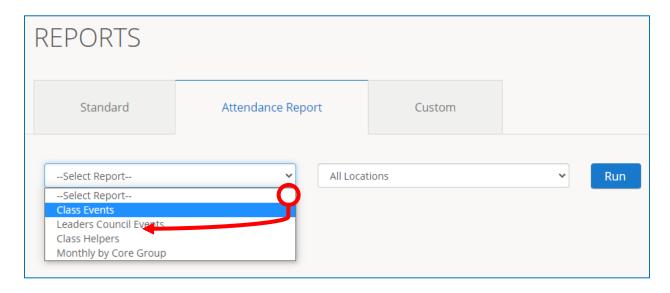
6.) Click on Reports.



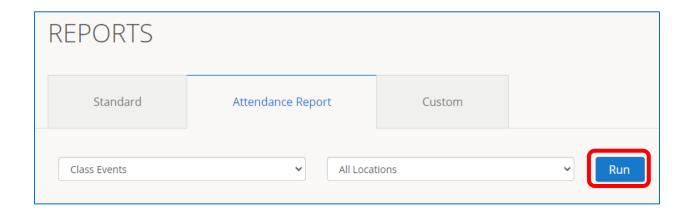
7.) Click on Attendance.



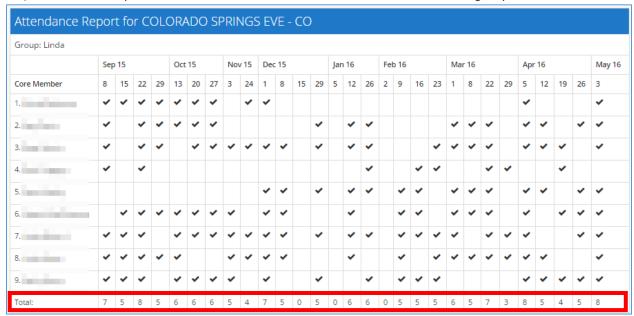
8.) Attendance is recorded by Core Group. Select the Report you want to view, e.g. Class Events shows attendance for Class Events. Leaders Council Events shows attendance for LC Events/Meetings. The reports show all attendance for the year-to-date.



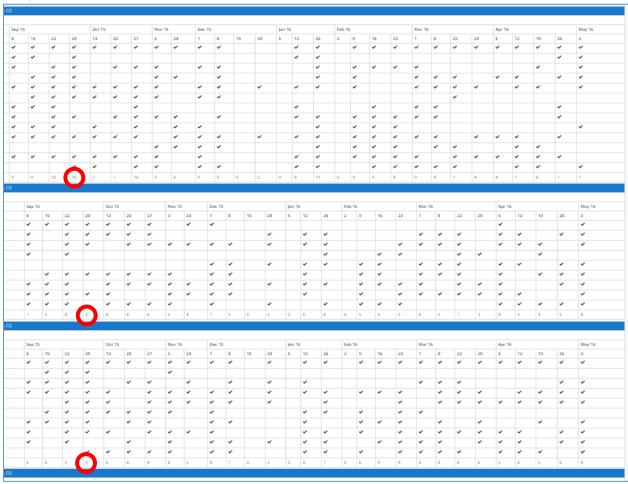
9.) Click Run to run the report and view in FISHER. There will be an option to Export to PDF if you want to download and print the selected attendance report.



10.) Each Core Group's attendance totals are listed on the bottom row of each group.



11.) Add each of the Core Group totals together, along with LC Members and Class Helpers totals for complete attendance numbers.



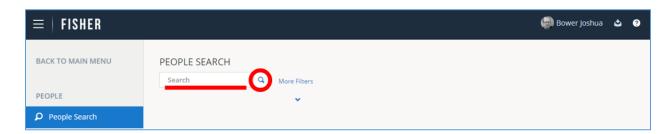
People

Instructions for searching for leaders and members in your area.

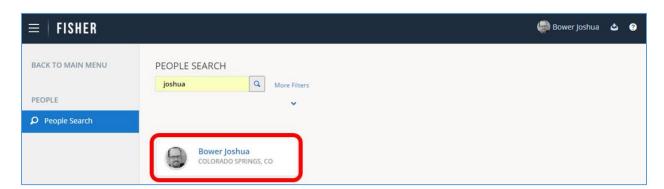
1.) Click on People.



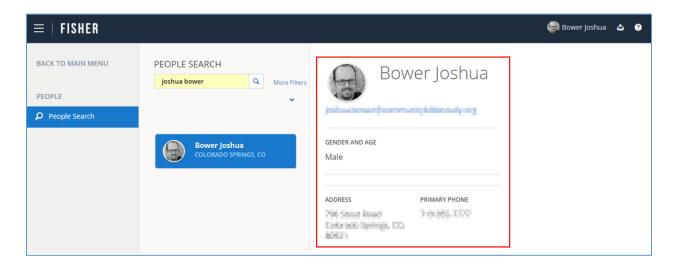
2.) Type in the Name of the Leader or Member you want to search, then click on the magnifying glass icon to search. You can search by First Name, Last Name, or Both. *The less information you type will increase your search result, e.g. a search for 'rich' may return the result of 'Rich, Richard, Richards, Richardson'.*



3.) Click on the name of the person you want to view.



4.) The selected leader or member's contact information will be displayed on the right.



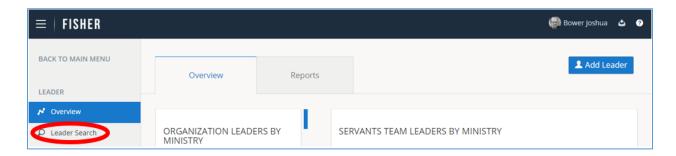
Leader Search

Instructions for searching for leaders in your area.

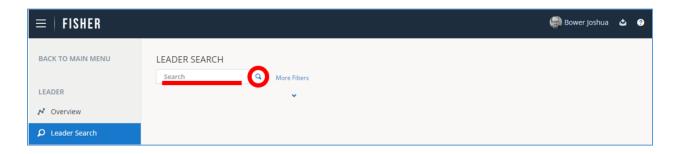
1.) Click on Leader.



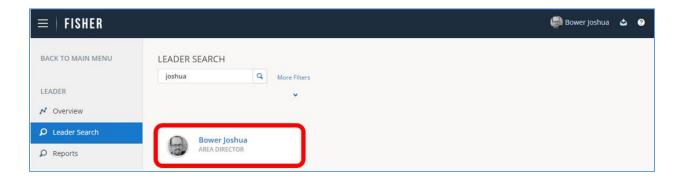
2.) Click on Leader Search.



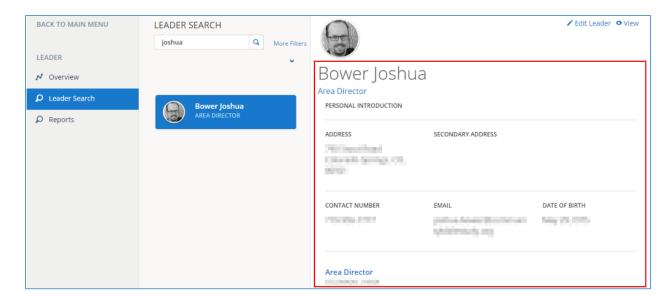
3.) Type in the Name of the Leader you want to search, then click on the magnifying glass icon to search. You can search by First Name, Last Name, or Both. *The less information you type will increase your search result, e.g. a search for 'rich' may return the result of 'Rich, Richard, Richards, Richardson'.*



4.) Click on the name of the Leader you want to view.



5.) The selected Leader's contact information will be displayed on the right. You can Edit their information and roles, as well as View detailed information about the leader.



6.) Select **View** to see more details about the leader, including Roles, Classes, and any Additional Information.



7.) Select **Edit Leader** to make changes to the Leader's Information, add/modify documents, and notes.



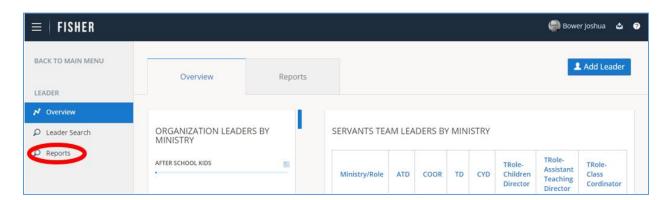
Leader Reports

Instructions for building reports or viewing pre-made leader reports for your classes. For reports about your classes (rather than leaders), see "Class Reports."

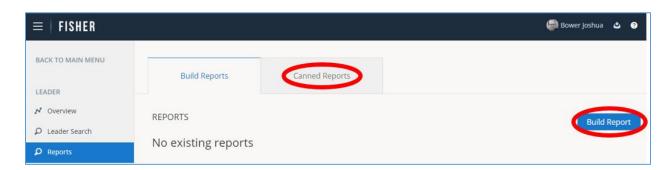
1.) Click on Leader.



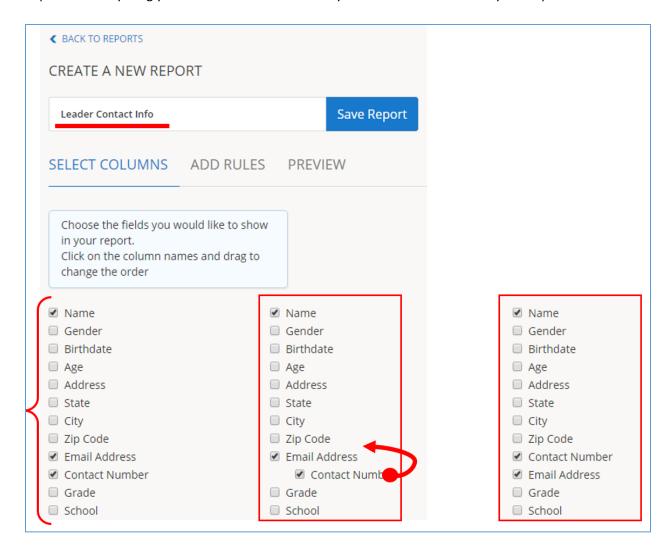
2.) Click on Reports.



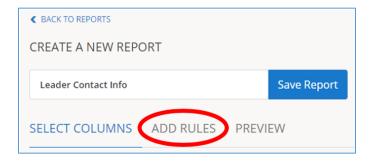
3.) Click on **Canned Reports** to view pre-made reports or **Build Report** to create a custom report.



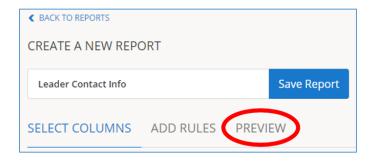
4.) Give your Report a name, then click the **check-box** next to each item you want in your custom Report. You may drag your selections into the order you want them to show in your Report.



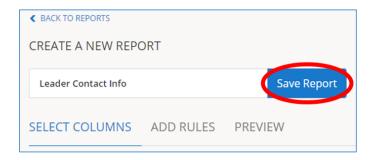
5.) Click on **Add Rules**, then select the Rules you want in your Report.



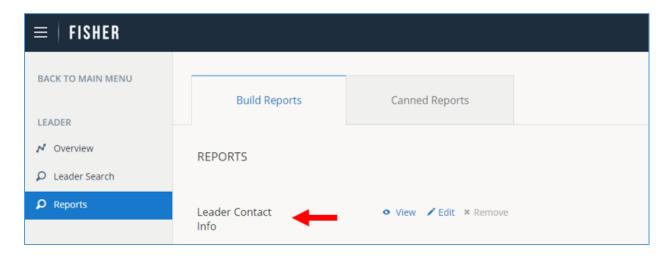
6.) Click on **Preview** to preview the custom Report.



7.) Click **Save Report** to save the Report.



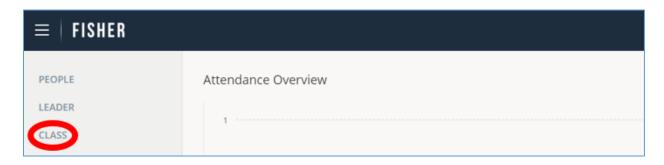
8.) Saved reports will show on the **Build Reports** screen.



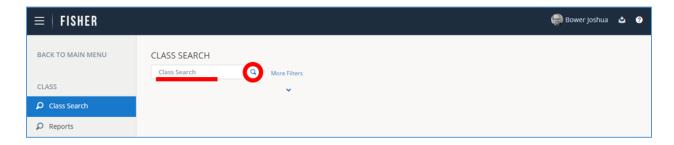
Class Search

Instructions for search for and managing classes in your area.

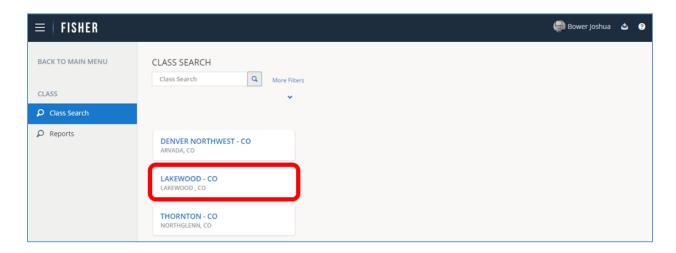
1.) Click on Class.



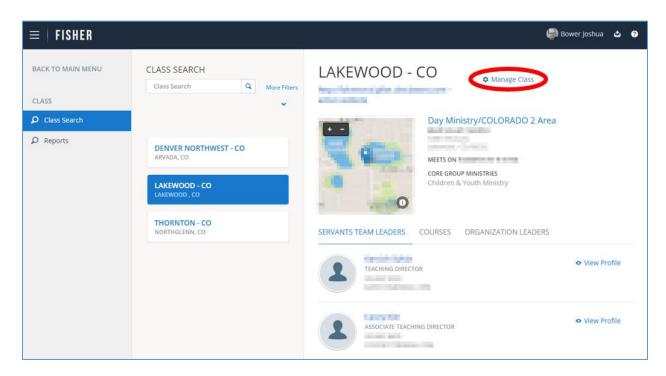
2.) Click the magnifying glass icon to display **ALL** of your classes. To search for a specific class, type in the class name, then click the magnifying glass icon to search.



3.) Click on the class you would like to View or Edit.



4.) The class' details will be listed on the right pane. Click on **Manage Class** to Edit class information.



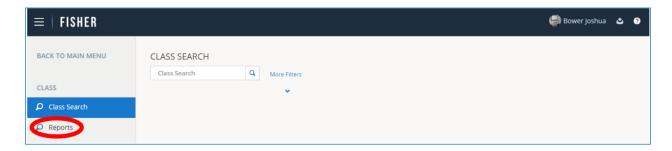
Class Reports

Instructions for building reports or viewing pre-made "class reports" for your classes.

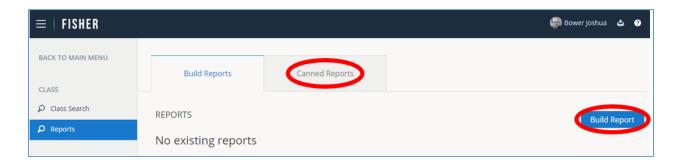
1.) Click on Class.



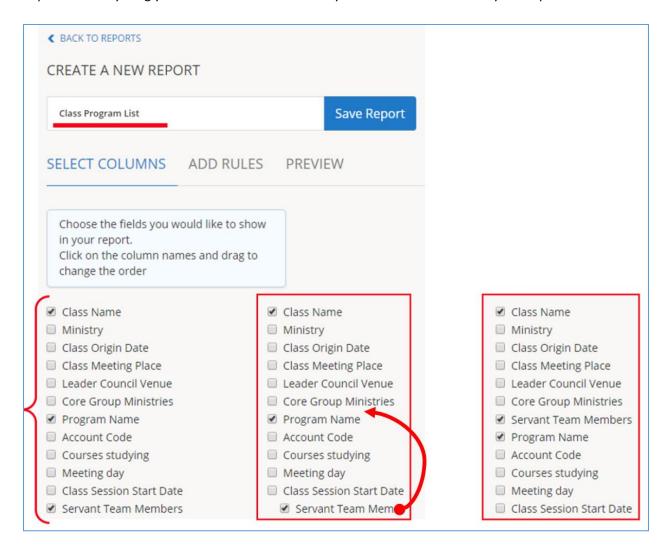
2.) Click on Reports.



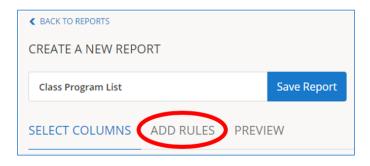
3.) Click on **Canned Reports** to view pre-made reports or **Build Report** to create a custom report.



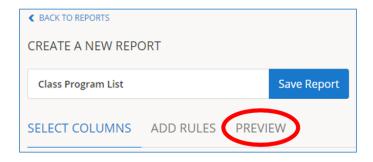
4.) Give your Report a name, then click the **check-box** next to each item you want in your custom Report. You may drag your selections into the order you want them to show in your Report.



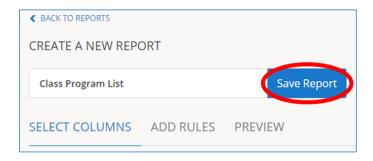
5.) Click on **Add Rules**, then select the Rules you want in your Report.



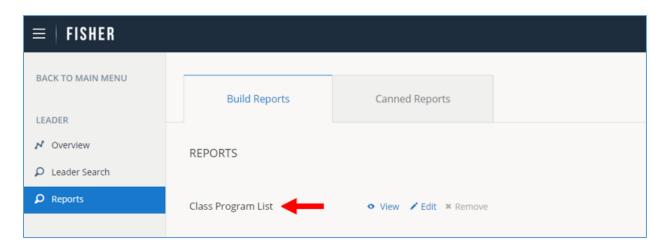
6.) Click on **Preview** to preview the custom Report.



7.) Click **Save Report** to save the Report.



8.) Saved reports will show on the **Build Reports** screen.



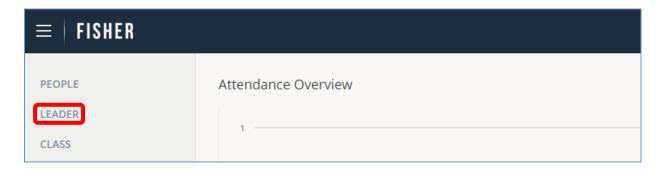
Replacing a Servants Team Leader

Instructions for submitting a Servants Team Leader replacement.

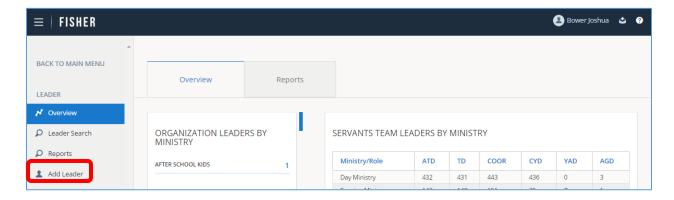
Important: If you are adding a leader to a Servants Team role that is vacant, please send a message to answers@communitybiblestudy.org as this change will need to be processed at the Ministry Service Center. This only applies to filling vacant ST roles.

To change the role of an existing ST Leader, skip to "Changing an Existing Servants Team Leader Role"

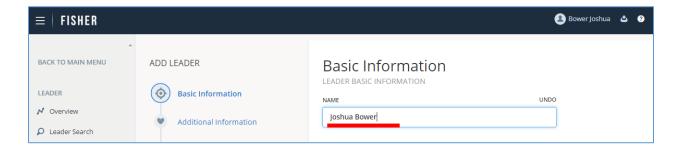
1.) Click on Leader.



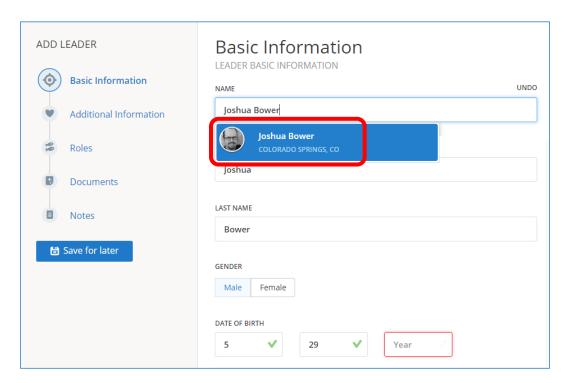
2.) To add a new leader, click on Add Leader.



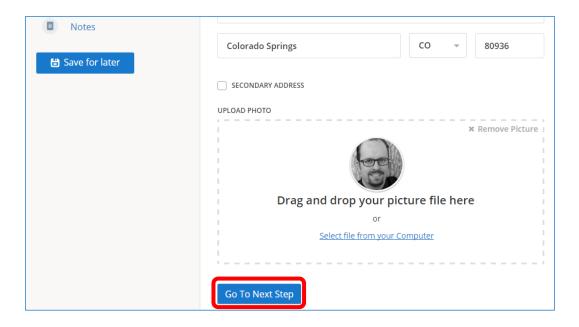
3.) Search for the incoming Servants Team Member.



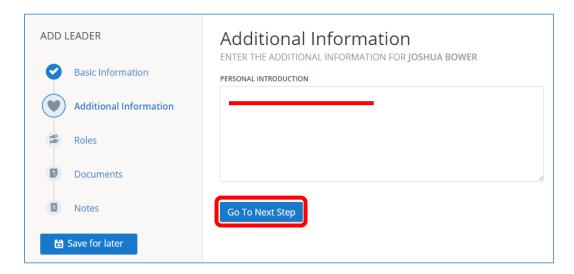
4.) Select their name and update any new or changed information. <u>Note:</u> The incoming ST member must have a complete birthday and valid email address.



5.) Select **Go to Next Step**.



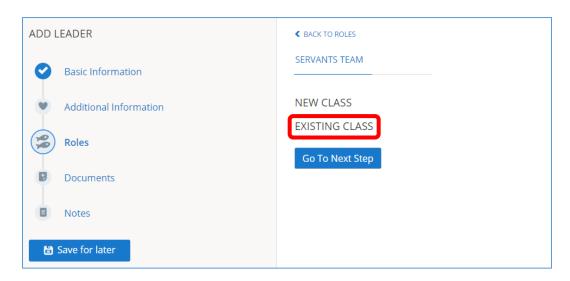
6.) If the incoming leader has a personal bio, you can enter it here. If not, click on **Go to Next Step**.



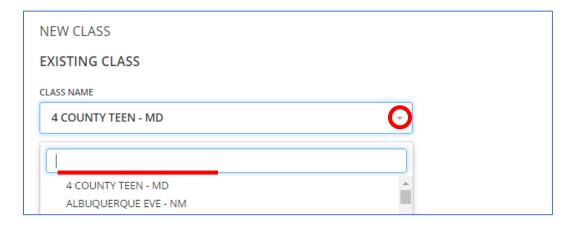
7.) Click on Add Role.

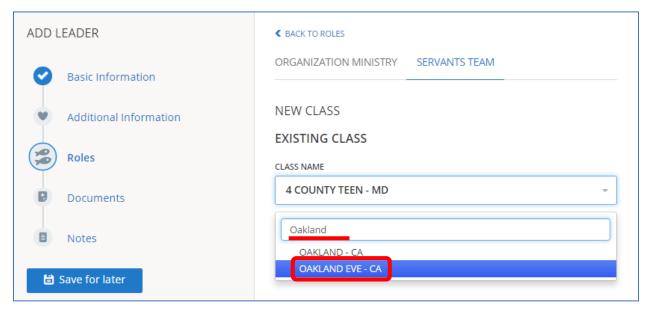


8.) Click on Existing Class.

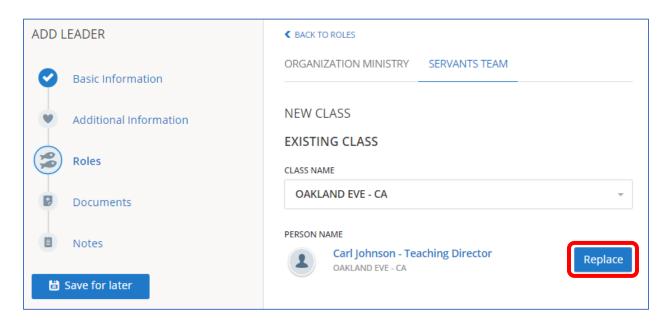


9.) Select the **Class Name** or **search** and **select** from the drop-down list.

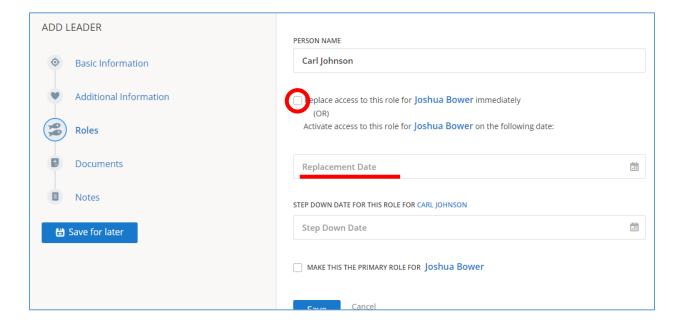




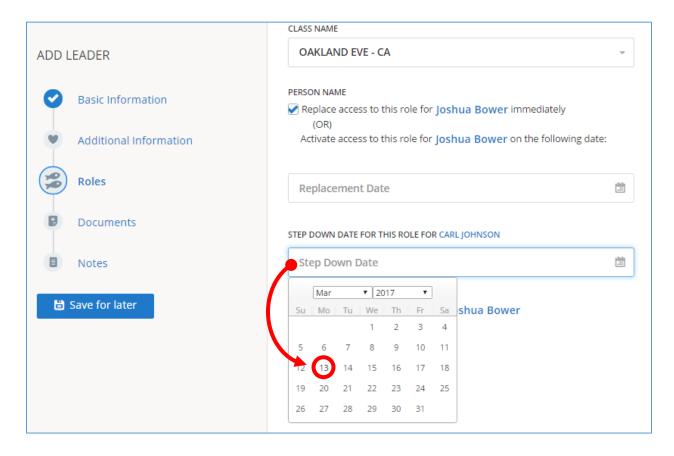
10.) Click Replace next to the outgoing Leader/Role.



11.) If the new leader is taking over the role right away, check the box next to **Replace Immediately**. If the new leader is taking over the role at a future date, click on **Replacement Date** and select the date the new leader will take over the role.



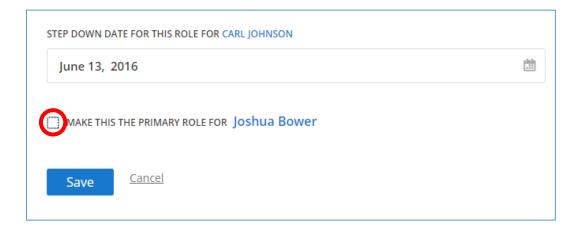
12.) Select a **Step Down Date** for the Current/Outgoing Leader.



13.) If the Leader that is being replaced is moving to another Leader role, click **Yes** and type their new Role. *For example*, for an ATD moving to TD role, type "Teaching Director". Otherwise, select **No**.



14.) Check the box by Make this the Primary Role.



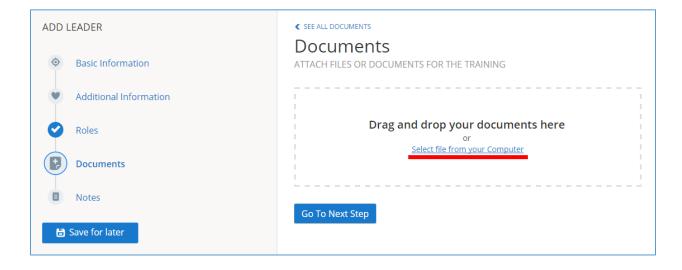
15.) Click Save.



16.) Click on Go to Next Step.



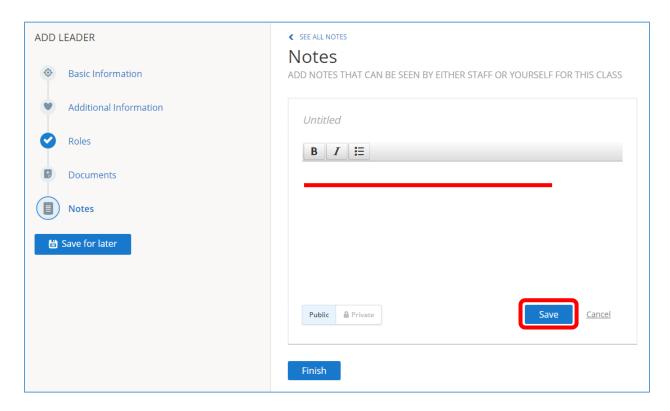
17.) If you have any documents to attach to the new Leader, you can upload them here.



18.) Click on Go to Next Step.



19.) If you have any Notes for the new leader, you may enter it here, then click Save.

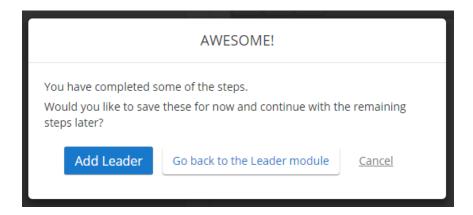


20.) Click on **Finish** to complete the replacement process.



Your changes have been saved. If you did not have information for each section, you may see the following notice. If you'd like, you can add or update the Leader's information at a later time.

Click **Add Leader** to add another new leader or **Go back to the Leader module** to make any other changes and head back to the Main Menu.

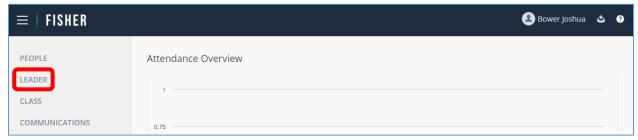


Moving a Servants Team Leader to a new Servants Team Role

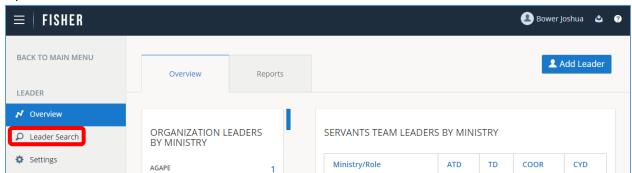
Instructions for changing the role of an existing ST leader (for example from ATD to TD).

Important: If you are making multiple changes to the Servants Team, we suggest adding new ST Leaders first (see page 23.) This will remove the current ST leader from their role allowing you to re-add them with the same replacement process. **Servants Team to Servants Team changes, e.g. ATD to TD, cannot be scheduled. These must be made on or after the date of the change.**

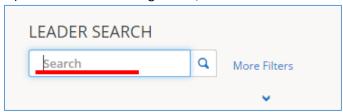
1.) Click on Leader.

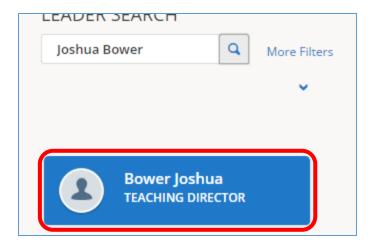


2.) Click Leader Search.

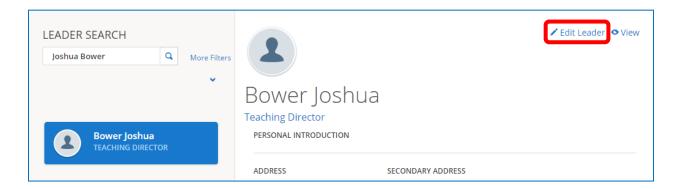


3.) Search for the existing leader, then click to select.

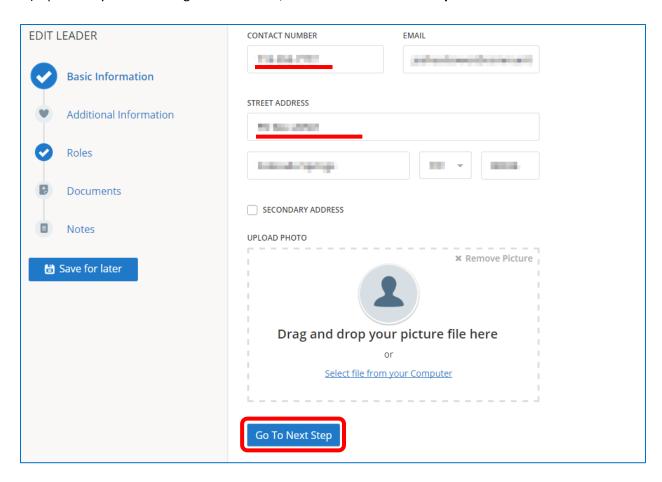




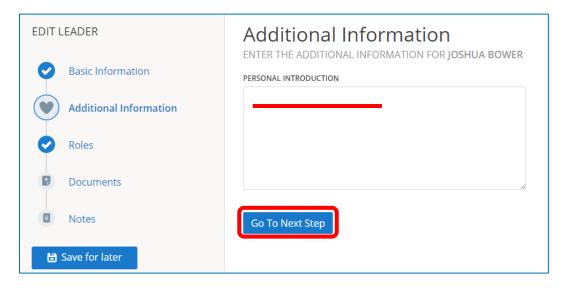
4.) Click on Edit Leader.



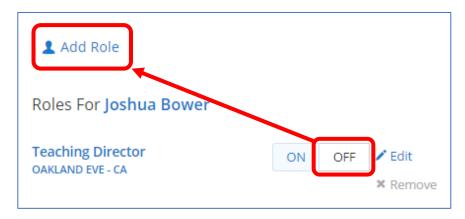
5.) Update any new or changed information, then select **Go to Next Step**.



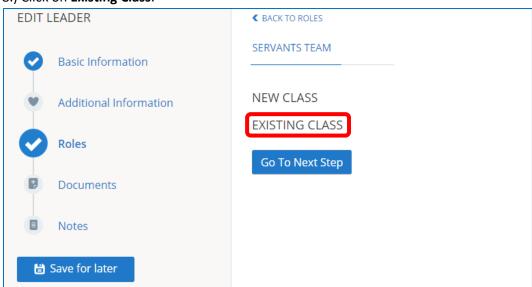
6.) If the leader has a personal bio, you can enter or modify it here. If not, click on Go to Next Step.



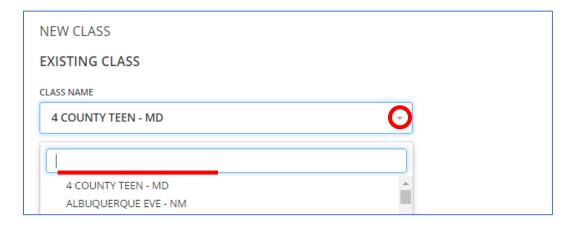
7.) Click **OFF**. Then, **Add Role**.

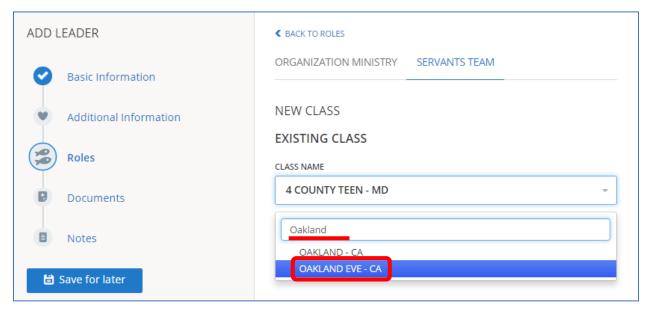


8.) Click on Existing Class.

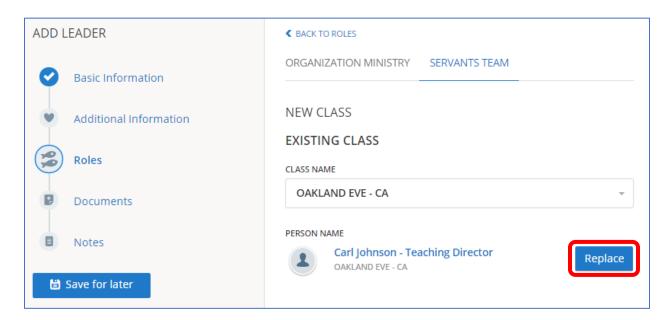


9.) Select the **Class Name** or **search** and **select** from the drop-down list.

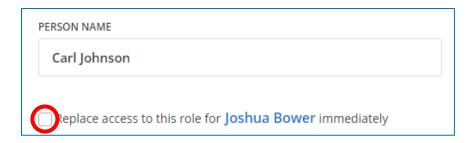




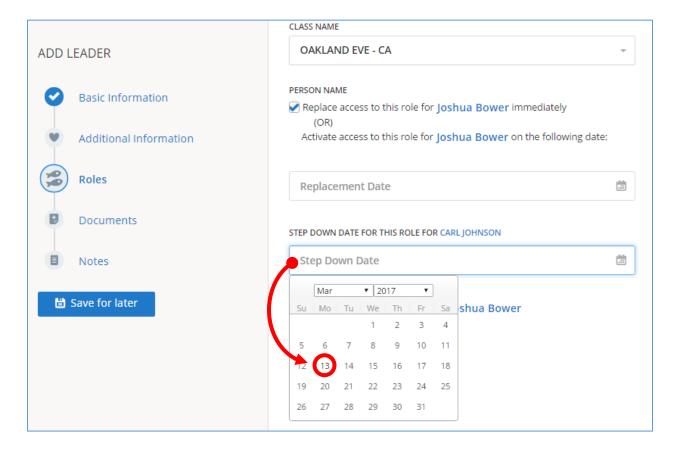
10.) Click **Replace** next to the outgoing Leader/Role.



11.) Check the box next to Replace Immediately.



12.) Select a **Step Down Date** for the Current/Outgoing Leader.



13.) If the Leader that is being replaced is moving to another Leader role, click **Yes** and type their new Role. *For example*, for an ATD moving to TD role, type "Teaching Director". Otherwise, select **No**.



14.) Check the box by Make this the Primary Role.



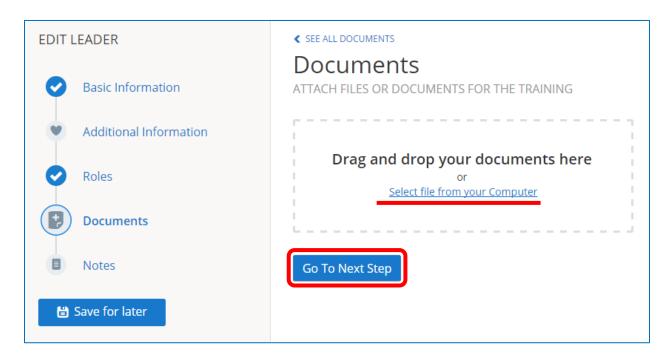
15.) Click Save.



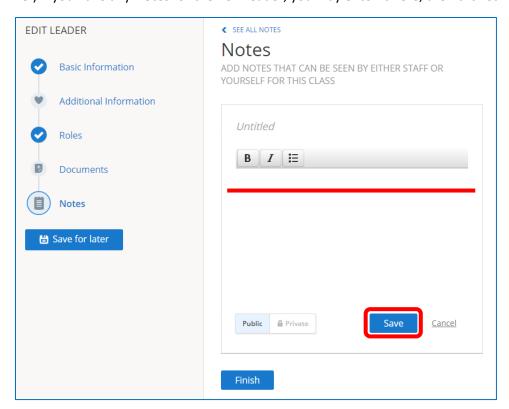
16.) Click on **Go to Next Step**.



17.) If you have any documents to attach to the new Leader, you can upload them here. Click on **Go to Next Step**.



18.) If you have any **Notes** for the new leader, you may enter it here, then click **Save**.

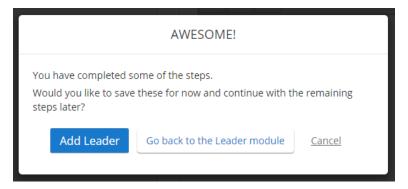


19.) Click on **Finish** to complete the replacement process.



Your changes have been saved. If you did not have information for each section, you may see the following notice. If you'd like, you can add or update the Leader's information at a later time.

Click **Add Leader** to add another new leader or **Go back to the Leader module** to make any other changes and head back to the Main Menu.



Removing an Existing Servants Team Leader without a Replacement

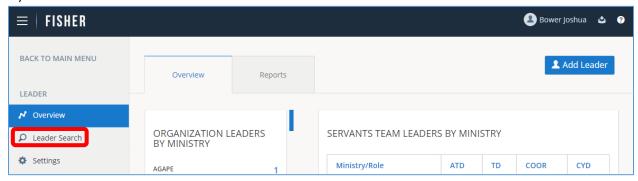
Instructions for removing the role of an existing ST leader without a replacement.

Important: Once the Servants Teams role is vacant, please send a message to answers@communitybiblestudy.org to fill the vacant role. This change will need to be processed at the Ministry Service Center. This only applies to filling vacant ST roles.

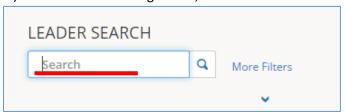
1.) Click on Leader.

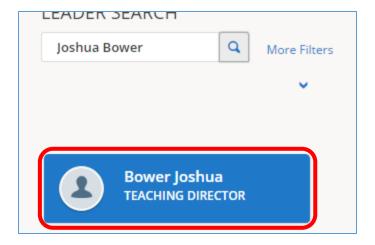


2.) Click Leader Search.

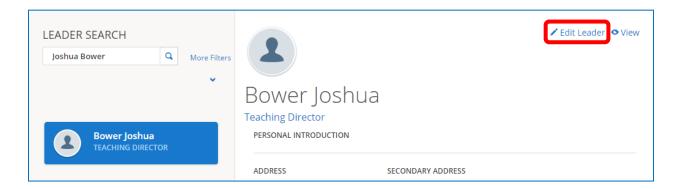


3.) Search for the existing leader, then click to select.

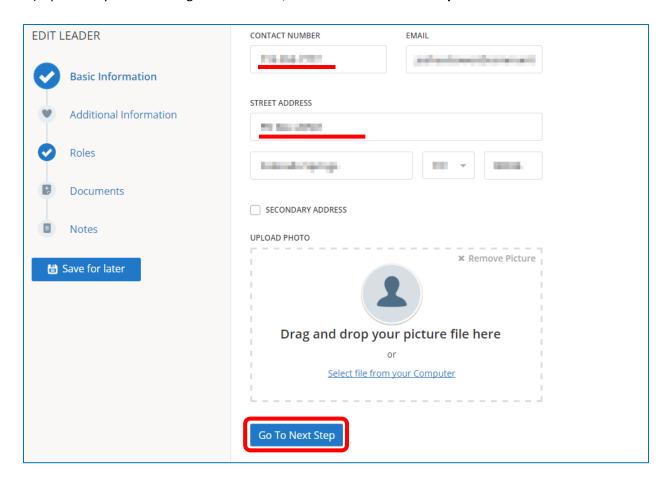




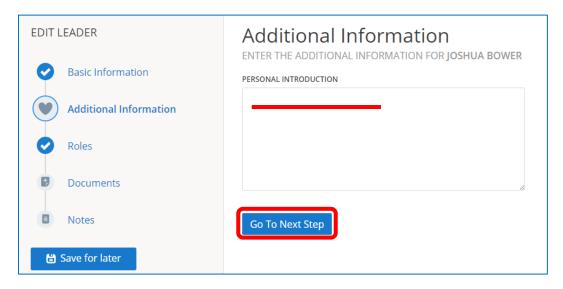
4.) Click on Edit Leader.



5.) Update any new or changed information, then select **Go to Next Step**.



6.) If the leader has a personal bio, you can enter or modify it here. If not, click on Go to Next Step.



7.) Click OFF.

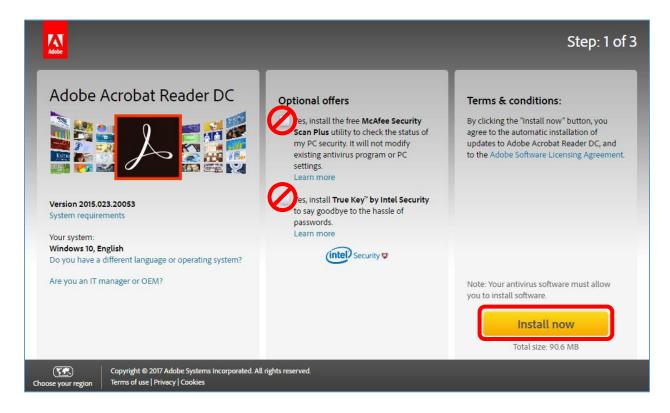


8.) Once a replacement for this role has been identified, send a message to answers@communitybiblestudy.org to fill the vacant role. Please include the new leader's name, email address, class name and role they will be filling.

Download and Install Adobe Acrobat Reader

Use the following article to download and install Adobe Acrobat Reader.

- 1.) Open your web browser, then go to get.adobe.com/reader
- 2.) We suggest unchecking the check boxes next to Optional Offers, then click Install Now.



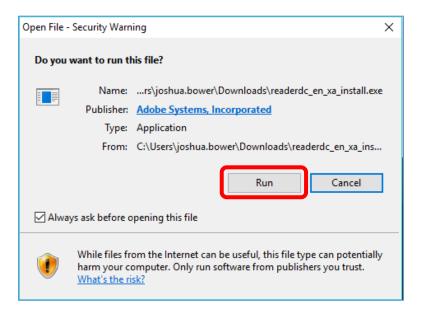
3.) If your browser displays the downloaded file, click to install.



Otherwise, follow the instructions on the screen:

- 1. To proceed, open your download folder and locate the Adobe Reader Installer file, named like "readerdc[xxx] install.exe".
- 2. Double-click on the installer to complete the installation. For additional help, click here.

4.) If presented with a security warning, choose **Run** to complete the installation.



5.) Follow any additional prompts to complete the installation of Adobe Acrobat Reader.

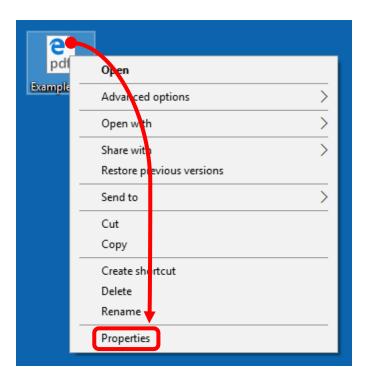
Make Adobe Acrobat Reader Default PDF Reader

Use the following article to make Adobe Acrobat Reader your default PDF reader – Windows 10.

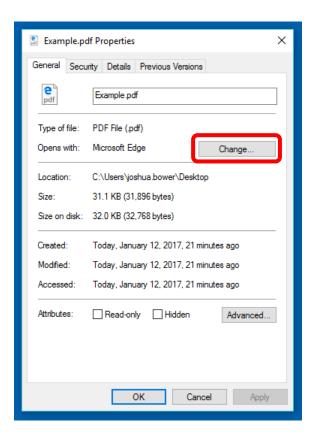
1.) Locate any PDF file on your computer.



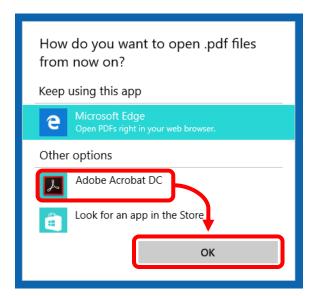
2.) Right-click directly on the file, then click on **Properties**.



3.) Click on Change.



4.) Click on Adobe Acrobat, then click OK.



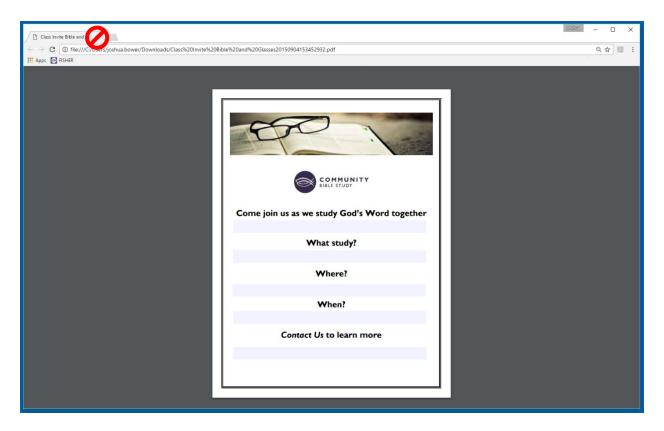
5.) You will notice the default PDF icon change indicating Adobe Acrobat Reader is now the default program for opening PDF files.



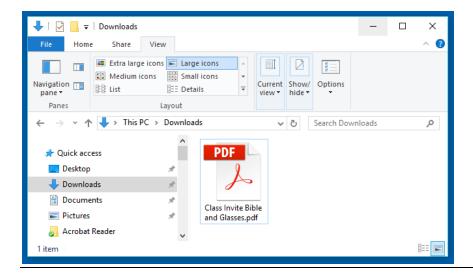
Open, Edit, and Save Fillable PDFs with Adobe Acrobat Reader

Use the following article to open, edit, and save fillable PDFs with Adobe Acrobat Reader.

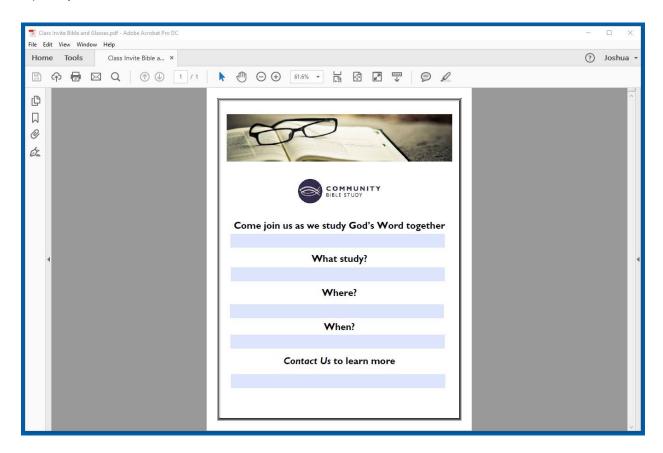
1.) Once you have downloaded a Fillable PDF in Fisher, the document may open directly in your web browser, e.g. Google Chrome. Close that tab that opened.



2.) Locate the file on your computer. Most computer's default download location is the Downloads Folder. Double-click on the file to open with Adobe Acrobat Reader.



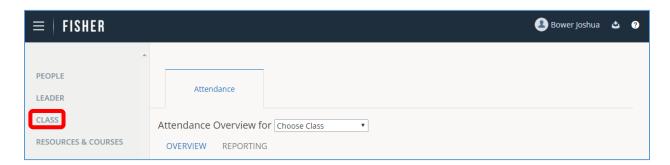
3.) Complete the fields in the fillable form, then Save, Print, or send via Email as an attachment.



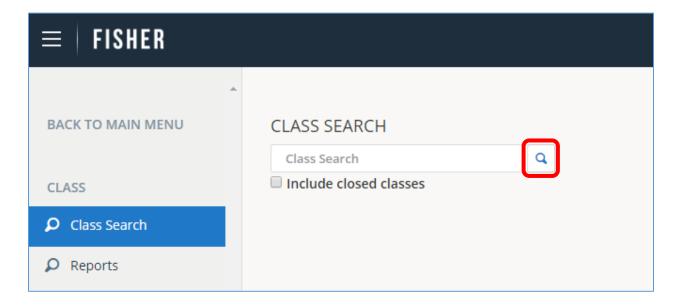
Listen or View your Class Teachings

Use the following article to view or listen to your class teachings.

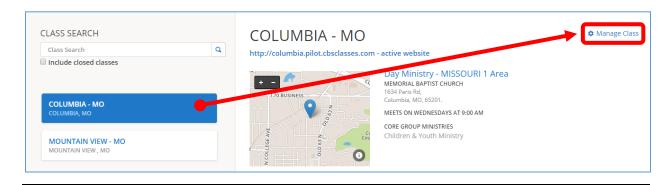
1.) To access Lesson audio as an AD, first click on Class.



2.) Click on the *magnifying glass icon* to search for your classes.



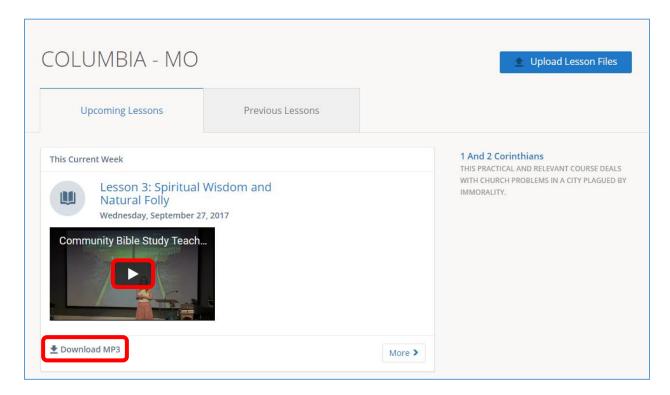
3.) Select a class, then click Manage Class.



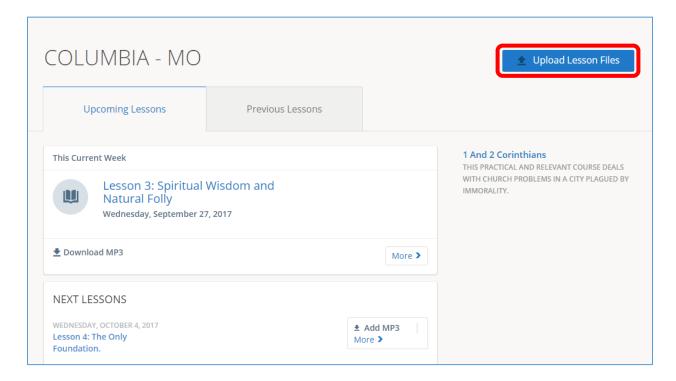
4.) Click on Lessons.



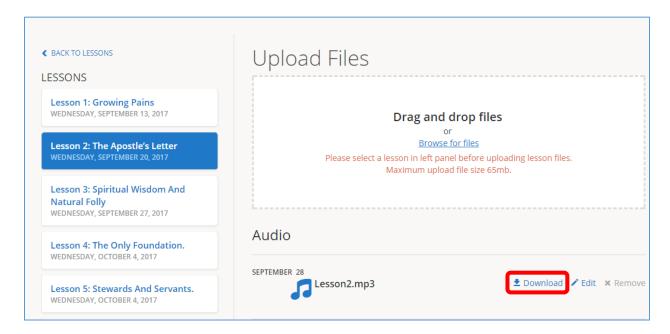
5.) The current week will appear. Click **Download MP3** to download and listen or click on the *Video* to play.



6.) To hear or view previous weeks, click on **Upload Lesson Files**.



7.) Click on a Lesson in the list, then click on **Download** next to the MP3 file. No player controls are available from leader log in.



8.) To view a previous video, copy the *video address*, then paste into a new browser tab or window.

